[**176408: VCCM\_6\_S#714643\_PVT: Clean Up Reasons for Request**](https://URL/qm/service/com.ibm.rqm.integration.service.IIntegrationService/resources/FtP%2B%28QM%29/executionscript/VEMS_6_S714643_PVT%3A_Clean_Up_Reasons_for_Request)



Creation Date: Apr 26, 2018 10:54:08 AM (UTC-05:00) Last Modified: Apr 26, 2018 11:11:46 AM (UTC-05:00)

State: Approved

Originator: Pribyl, Brent (BAH) Owner:

Type: Manual

Test Data: Unassigned

Description: 1. For Prosthetics DME, change priority to Medium

1. Change duplicate Prosthetics DME to Prosthetics Oxygen and set priority to High
2. Keep 'Appointment Outside of CID Window' and set priority to High
3. Remove 'Appt. outside CID window'

# Summary

**Categories**

Function: Unassigned

Test Phase: Developer Test

# Formal Review

General Comments

**Manual Steps**

**Step 1**

**Execution Step**

Description\*

In the VCCM CRM application, log-in to the system as an FTP CCA/TAN/Pharmacy/PharmacyTech test user

Expected Results

The user is able to log-in as a FTP CCA/TAN/Pharmacy/PharmacyTech test user Comments

Validates

Attachments

**Step 2**

**Execution Step**

Description\*

Click on MVI Search from the USD ribbon

Expected Results

The user is directed to the MVI search page Comments

Validates

Attachments

**Step 3**

**Execution Step**

Description\*

Search for a Veteran (by traits or EDIPI)

Test Veteran Record: George VCCMAlberts 333624237, 10/18/1974 Expected Results

Veteran record is retrieved from MVI. Comments

Validates

Attachments

**Step 4**

**Execution Step**

Description\*

Click on the test facility for the Veteran record

Expected Results

An interaction is generated along with Veteran Info and Medical Charts tabs Comments

Validates

Attachments

**Step 5**

**Execution Step**

Description\*

On the Interaction form click the magnifying glass for 'Reasons For Request" and then click on the 'Look Up More Records' link on the bottom of the drop down

Expected Results

All Reasons For Request are displayed Comments

Validates

Attachments

**Step 6**

**Execution Step**

Description\*

User verifies the following:

-Prosthetics DME = Medium

-Prosthetcis Oxygen = High

-Appointment Outside of CID Window = High

-'Appt. Outside CID Window' should not be displayed (this was a duplicate) Expected Results

Reason For Request options and priorities are displayed correctly Comments

Validates

Attachments

**Associated E-Signatures**

**Signed Action Signer Comment Additional Information**